



## SharePoint Consulting Services Case Study



# Redesigned Global Intranet with Homepage Responsive Design Results in Increased Collaboration and Performance

## CUSTOMER PROFILE

As a leader in predictive flash storage, provides enterprise IT organizations with a single consolidation architecture to accelerate, protect and scale all enterprise applications and deliver data velocity to end users.

Headquartered in San Jose, the company also has offices in North Carolina, New York, Chicago, Bethesda, Scottsdale, Australia, New Zealand, China, Hong Kong, Japan, Korea, Germany, Israel, United Kingdom, Denmark, and Sweden.

## THE CHALLENGE

The client, a fast-growing technology company, needed a mechanism for supporting high volume onboarding for new employees with the ability to provide self-service options. In addition, sales offices and corporate headquarters needed a source for collaboration with the ability to connect with mobile devices. The company was dissatisfied with the current look and feel of their intranet branding leading to low user adoption rates. The new branding would need to complement the external internet site. Employees struggled with publishing tool performance and wanted content editing tools that were intuitive and easy to use. Security and permission issues were impacting help desk and IT resources. Site Owners would need training as well as education on the wide-range of SharePoint features that could benefit the company.

### Key Objectives:

- Empower Users with Tools to Self-Manage Portals
- Design a New Look & Feel with Company Branding
- Increase User Adoption
- Establish Governance
- Build a Unified Platform for Sharing Information
- Stabilize Security and Establish Best Practices
- Initiate Content Migration

See for yourself. Get in Touch!

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## THE SOLUTION

The Vivo Team implemented the SharePoint Redesign Project on the client's existing SharePoint 2013 Platform, designing a new look and feel, stabilizing architecture, and standardizing security.

Homepage Redesign Features Included:

- Mobile Access
- Ability to Personalize Home Page Links & Tiles
- Application Carousel
- News Site With Archives
- Ability for Employees to Submit News Articles & Provide Site Feedback
- Quick Links
- Global Footer

SharePoint Was Organized Into the Following Areas:

- New Employee Onboarding
- Department & Team Sites
- Global Resources
- Employee Resources
- Manager Resources
- Frequently Asked Questions

## PROJECT BENEFITS

The new design and architecture provided the company with the stability and flexibility to grow as new employees on-boarded. A governance team and process was established providing a mechanism for fulfilling new functionality and managing changes to SharePoint as well as providing a venue for establishing best practices. Training site owners provided the advanced skills needed to develop team collaboration sites and maintain department sites increasing user adoption company-wide. Once security and permissions were stabilized, help desk tickets were reduced and IT resources freed to focus on priorities.

### TECHNOLOGIES USED

Microsoft SharePoint 2013  
Responsive Design For:

- PC
- iPad Tablets
- Surface
- iPhone
- Android
- Windows Phone

Windows Server 2012

SharePoint Server 2013

SQL Server 2012

Office Web Apps

CSS, HTML, JavaScript, jQuery

SharePoint Security With Active

Directory Integration

SharePoint Search

Global Managed Metadata

### PROJECT MANAGEMENT

Agile Project Methodologies (Sprints)

Microsoft Project

### TOOLS

SharePoint Designer 2013

Sharegate Content Migration Tool

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